

PLAQUE OF COMMENDATION (GOLD)

Singapore Airlines Limited

Nominated by the NTUC Aerospace and Aviation Cluster, supported by the Air-Transport Executive Staff Union and Singapore Airlines Staff Union

During the COVID-19 pandemic, Singapore Airlines (SIA) worked closely with several government agencies, NTUC Aerospace and Aviation Cluster, as well as its unions on staff measures to sustain the business and preserve jobs.

At the onset, SIA's senior management took the lead by taking salary cuts. Other staff measures were rolled out including group wide recruitment freeze, Voluntary No Pay Leave and Shorter Work Month schemes as well as increment freezes to manage the manpower levels and cost. The company also implemented monthly variable component cuts as per its collective agreements provisions.

To further support their employees, SIA collaborated with other organisations and facilitated over 700 temporary placements of secondary jobs for staff. This supported staff who had been affected by the pandemic, as well as the pay cuts that had been instituted in response to the crisis.

SIA also worked with several government agencies to launch the SIA ambassador programmes. Over 2,000 cabin crew signed up and were redeployed to support the nation's fight against the COVID-19 pandemic in the healthcare and public transport sectors.

With these measures in place, SIA was able to retain all Singaporean and Permanent Resident employees.