

## **PARTNER OF LABOUR MOVEMENT**

### **Angela Ng**

Director, Aviation Industry  
Civil Aviation Authority of Singapore

*Nominated by the National Trades Union Congress, supported by the NTUC Aerospace and Aviation Cluster*

Angela Ng works closely with NTUC Aerospace and Aviation (A&A) Cluster and Changi Airport Group (CAG) on projects to enhance workforce productivity, such as getting ground-handling companies to adopt automated guided vehicles at the airside and bulk baggage handling systems. By automating mundane jobs, workers can take on higher value-added jobs and enjoy better salaries and career progression.

Sister Angela is a strong advocate of workers' welfare. She led the 'Friends For Aviation' initiative to organise ground-up engagement of airport workers. She consulted unions closely on workplace zonal segregation measures during the COVID-19 pandemic and addressed workers' concerns through mitigating measures.

Mental wellness talks in partnership with the NTUC A&A Cluster were conducted to create awareness within the airport community. Sister Angela will lead discussions with key aviation companies on manpower recruitment and retention strategies to ensure workers' salaries remain competitive. The strategies were carried out with funding support from the Civil Aviation Authority of Singapore, such as the Singapore OneAviation Reskilling Grant (SOAR) for companies. The strategy complements the existing Company Training Committees with unions and ensures workers remain employable and enjoy better career progression.