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MAY DAY

AWARDS

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PARTNER OF LABOUR MOVEMENT

Ng Sow Chun

Chief Nurse

Ng Teng Fong General Hospital

Nominated by the Healthcare Services Employees' Union.

Ng Sow Chun has been a steadfast advocate for the welfare and well-being of healthcare workers, demonstrating unwavering commitment to advancing workforce development and fostering a strong partnership with the Labour Movement.

As the representative of the National University Health System (NUHS) and JurongHealth Campus (JHC) in the Ministry of Health's (MOH) Tripartite Workgroup for the Prevention of Harassment and Abuse of Frontline Healthcare Workers, Sister Sow Chun plays a pivotal role in shaping policies to protect and support healthcare staff. Her contributions led to the realignment and review of NUHS and JHC policies and workflows, ensuring a safer and more supportive working environment for nurses and frontline workers.

A firm believer in collaboration, Sister Sow Chun actively champions union-led initiatives. Notably, she worked closely with the management team to support activities such as the union's Healthcarers' Month Bazaar, mobilising resources and manpower to strengthen engagement between staff and the union. Her efforts in fostering trust and reducing reservations about union involvement have significantly contributed to a positive and cohesive labour-management relationship, boosting overall workforce morale.

Beyond advocacy, Sister Sow Chun has been instrumental in driving innovation and workforce transformation. Under her leadership, the VitalScout Project and the Inventory Management System in peri-operative services were successfully implemented with support from the Company Training Committee (CTC) Grant. These initiatives leveraged the Internet of Things (IoT) technology and integration with the Next Generation Electronic Medical Record (NGEMR) to automate patient vital sign monitoring, enhancing both efficiency and patient safety.

Additionally, she oversaw the development of an enhanced Career Development Plan (CDP) for nurses, focusing on upskilling staff, increasing productivity, and expanding value-added roles. This initiative allowed nurses to dedicate more time to patient care and other specialised duties that require their expertise.

Recognised as a thought leader in workforce transformation, Sister Sow Chun has shared her expertise and experiences with other healthcare partners on navigating the CTC grant process. Her contributions were further acknowledged when she was invited to speak as a panellist at the CTC Symposium in September 2023.

Beyond her professional achievements, Sister Sow Chun is known for her open, approachable, and supportive leadership style. She fosters an inclusive and motivating environment, uplifting those around her with her positivity and unwavering dedication. Her strong collaboration with the union has played a crucial role in enhancing professional development, employee welfare, and engagement within the healthcare sector.

For her exceptional contributions and commitment to advancing the profession, Sister Sow Chun is a deserving recipient of this recognition.